

QUICK GUIDE

Milton Park Bike & E-Bike Share Scheme

mi-link.uk



INTRODUCING MI-LINK

Mi-Link covers **e-bikes,** **shuttles, bus** and **taxis.**

As part of our Vision 2040, the consortium project is aiming to reduce people's reliance on single-occupancy cars in the Milton Park and the Didcot area by providing you with real-time, personalised, sustainable journey options based entirely on your needs. The result will be to reduce overall congestion, emissions from private cars and improve local air quality.

THE FIRST MI-LINK PROJECT IS **E-BIKES**, OUR BIKE SHARE SCHEME.



USING MI-LINK E-BIKES

Bainton Bikes of Oxford operates our e-bikes using Donkey Republic software.

To access the scheme, you must be an employee of a Milton Park-based company that is registered with Donkey Republic.



To get started:

1. Download the Donkey Republic app on your iOS or Android smartphone.
2. Register using your Milton Park work email address.
3. You will need to add a payment method (although the first 48 hours of use are free) and agree to the Terms and Conditions.
4. You should now be able to see available bikes on the map. If you cannot see any bikes at Milton Park, then please contact veronica.reynolds@miltonpark.com.

Next steps:

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5. There are 18 bikes and six e-bikes available to share, across nine 'geo-fenced' hubs located across the Park and at Didcot Parkway station. (see map on app). To avoid being charged, the bikes must be returned to one of these hubs within 48 hours, locked and the rental ended. The e-bikes will show on the app with a voltage symbol next to them.
 6. If you are renting an e-bike, please switch it on at the console on the handlebars and check the battery capacity. If you have less than three bars, please take the bike to the Security office, where they will replace the battery for you. If you are renting an e-bike, make sure you take the chain with you (in the basket) in order to lock your bike to a bike stand in one of the hubs.
 7. Please report any issues with the bikes through the Donkey Republic app. Our maintenance team at Bainton will attend to these.
 8. Helmets can be borrowed from the Innovation Centre, 99 Park Drive, Milton Park.
 9. Please contact veronica.reynolds@miltonpark.com if you are having problems accessing the bikes.
 10. Please note that these bikes are intended for sharing across the Milton Park community. If you would like help purchasing your own bike or e-bike, we recommend you contact your employer to find out more about the Government's Cycle to Work scheme.

Mi-Link is the customer-facing name for the MultiCAV project which is being delivered at Milton Park in partnership with:

